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Attorneys for Plaintiff,  
**ADAMA JOHNSON**

**UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA**

ADAMA JOHNSON, an individual,

Plaintiff,

vs.

NISSAN NORTH AMERICA, INC., a  
Delaware Corporation, and DOES 1  
through 10, inclusive,

Defendants.

Case No.: \_\_\_\_\_

**COMPLAINT**

- 1. VIOLATION OF SONG-  
BEVERLY ACT - BREACH OF  
EXPRESS WARRANTY**
- 2. VIOLATION OF SONG-  
BEVERLY ACT - BREACH OF  
IMPLIED WARRANTY**
- 3. VIOLATION OF THE SONG-  
BEVERLY ACT SECTION  
1793.2(b)**

1 Plaintiff, ADAMA JOHNSON, an individual, alleges as follows against  
2 Defendants NISSAN NORTH AMERICA, INC., a Delaware Corporation (“Nissan  
3 North America, Inc.”), and DOES 1 through 10 inclusive, on information and belief,  
4 formed after a reasonable inquiry under the circumstances:

5 **DEMAND FOR JURY TRIAL**

6 1. Plaintiff, Adama Johnson, hereby demands trial by jury in this action.

7 **JURISDICTION AND VENUE**

8 2. This Court has jurisdiction over the subject matter and parties pursuant to  
9 28 U.S.C. § 1332 *et seq.*, because amount of recovery sought by Plaintiff exceeds the  
10 jurisdictional amount of \$75,000.00, and there is complete diversity amongst the  
11 parties.

12 3. The Subject Vehicle, as reflected in the sales contract, has an approximate  
13 value of \$44,956.98. (**Exhibit “A”**) Pursuant to the Song-Beverly Act, Plaintiff is  
14 seeking general, special, and actual damages, as well as civil penalties, up to two times  
15 the amount of actual damage. As such, Plaintiff seeks in the approximate amount of  
16 \$134,870.94. Plaintiff is also seeking reasonable attorneys’ fees under the Act.  
17 Accordingly, Plaintiff claims meets the jurisdictional threshold required under 28  
18 U.S.C. § 1332 (a).

19 4. Complete diversity exists as Plaintiff, ADAMA JOHNSON, an individual,  
20 is citizen of the State of California.

21 5. With respect to Defendant, Nissan North America, Inc., the citizenship of  
22 limited liability company for diversity jurisdiction purposes is determined by  
23 examining the citizenship of each member of the company. *Johnson v. Columbia*  
24 *Properties Anchorage, LP*, 437 F.3d 894, 899-900 (9th Cir. 2006); *Rolling Greens*  
25 *MHP, L.P. v. Comcast SCH Holdings, LLC*, 374 F.3d 1020, 1021-22 (11th Cir. 2004).  
26 Moreover, a member of a limited liability company is a person who has been admitted  
27 to a limited liability company as a member. *See* Cal. Corp. Code § 17701.02, subd.  
28 (p.); 6 Del. Code § 18-101, subd. (13); 6 Del. Code §§ 18-301 *et seq.*

1           6. According to NNA’s Statement of Information, filed with the California  
2 Secretary of State, NNA is a Delaware Corporation, which has a Tennessee mailing  
3 address, and whose principal executive office has a street address in Tennessee.  
4 (Exhibit “B”). Also, the address listed on the Statement of Information for NNA’s  
5 Chief Executive Officer, Secretary, and Chief Financial Office is the same: One  
6 Nissan Way, Franklin, Tennessee 37067. (*Id.*)

7           7. Finally, NNA’s website confirms that its principal place of business and  
8 nerve center are in Tennessee, stating: “Nissan first came to the United States to sell  
9 vehicles in 1958 and began importing and making Datsun vehicles in the United States  
10 under the Nissan Motor Corporation in U.S.A. (NMC) name in 1960. In 1990, Nissan  
11 North America, Inc. (NNA) was created to coordinate all of Nissan's various activities  
12 in North America. In 1998, the two organizations merged operations under the Nissan  
13 North America, Inc. name. Nissan realigned its geographic structure globally in 2021  
14 and Nissan North America, Inc. became a part of Nissan Americas, which combines  
15 the North and South America operations. **Headquartered in Franklin, Tennessee,**  
16 **Nissan North America, Inc.** has expertise across the region in research and  
17 development, vehicle exports, automotive design, engineering, consumer and  
18 corporate financing, sales and marketing, distribution and manufacturing.” (Exhibit  
19 “C”) (emphasis added).

20           8. Accordingly, there is complete diversity amongst the parties under 28  
21 U.S.C. § 1332. (a) (1), as Plaintiff has now alleged sufficient facts to establish subject  
22 matter jurisdiction.

23           9. Venue is proper in, and Defendants are subject to the personal jurisdiction  
24 of, this court because the Subject Vehicle was purchased at Larry H. Miller Nissan  
25 Corona, a NNA authorized dealership and repair facility, located at 2575 Wardlow  
26 Rd, Corona, CA 92882.

27           10. Venue is also proper, as Plaintiff, Adama Johnson, is an individual residing  
28 in the City of San Bernardino, State of California.

1 11. Venue is also proper, as Defendant, Nissan North America, Inc., is and was  
2 a Delaware Limited Liability Company operating and doing business in the State of  
3 California.

4 **GENERAL ALLEGATIONS**

5 12. Plaintiff, Adama Johnson, is an individual residing in the City of San  
6 Bernardino, State of California.

7 13. Defendant NNA is and was a Delaware Corporation operating and doing  
8 business in the State of California.

9 14. These causes of action arise out of the warranty obligations of NNA in  
10 connection with a vehicle purchased by Plaintiff and for which NNA issued a written  
11 warranty.

12 15. Plaintiff does not know the true names and capacities, whether corporate,  
13 partnership, associate, individual or otherwise of Defendant issued herein as Does 1  
14 through 10, inclusive, under the provisions of section 474 of the California Code of  
15 Civil Procedure. Defendant Does 1 through 10, inclusive, are in some manner  
16 responsible for the acts, occurrences and transactions set forth herein, and are legally  
17 liable to Plaintiff. Plaintiff will seek leave to amend this Complaint to set forth the  
18 true names and capacities of the fictitiously named Defendant, together with  
19 appropriate charging allegations, when ascertained.

20 16. All acts of corporate employees as alleged were authorized or ratified by  
21 an officer, director, or managing agent of the corporate employer.

22 17. Each Defendant, whether actually or fictitiously named herein, was the  
23 principal, agent (actual or ostensible), or employee of each other Defendant, and in  
24 acting as such principal or within the course and scope of such employment or agency,  
25 took some part in the acts and omissions hereinafter set forth by reason of which each  
26 Defendant is liable to Plaintiff for the relief prayed for herein.

27 18. On November 24, 2020, Plaintiff purchased a new 2020 Nissan Kicks,  
28 having VIN No. 3N1CP5DV5LL555760 ("the Subject Vehicle"). Express warranties

1 accompanied the sale of the Subject Vehicle to Plaintiff by which NNA undertook to  
2 preserve or maintain the utility or performance of Plaintiff's vehicle or to provide  
3 compensation if there was a failure in such utility or performance.

4 19. The Subject Vehicle was delivered to Plaintiff with serious defects and  
5 nonconformities to warranty and developed other serious defects and nonconformities  
6 to warranty including, but not limited to, the powertrain system defects, engine  
7 defects, transmission system defects, electrical defects, electronics defects, HVAC  
8 system defects, and other serious nonconformities to warranty.

9 20. The Subject Vehicle sold to Plaintiff was backed by NNA's Vehicle  
10 Limited Warranty ("Warranty"), by which NNA undertook to preserve or maintain  
11 the utility or performance of the Subject Vehicle or provide compensation if there was  
12 a failure in such utility or performance. The Warranty covers any repairs needed to  
13 correct defects in materials or workmanship of covered parts. The basic coverage  
14 period lasts 36 months or 36,000 miles, whichever comes first, and the powertrain  
15 coverage lasts 60 months or 60,000 miles, whichever comes first. The powertrain  
16 coverage specifically applies to the engine, transmission and transaxle, drivetrain, and  
17 restraint system. The Warranty assured consumers that NNA would repair any defect  
18 in materials or workmanship under normal use.

19 21. At the time that Plaintiff contacted Defendant about the subject vehicle,  
20 Plaintiff was over the age of 65 years old and a senior citizen within the meaning of  
21 Civil Code Section 1761(f).

22 22. Defendant and its agents knew or should have known Plaintiff's age as  
23 her driver's license was submitted when purchasing the vehicle.

24 23. Defendant and its agents knew or should of have known Plaintiff's age  
25 during their telephonic conversations with Plaintiff during the buyback evaluation.

26 24. Plaintiff is entitled to enhanced damages under California Civil Code  
27 Section 3345 because Plaintiff was a senior citizen at the time Defendant rejected her  
28 request for repurchase.

1           25. Plaintiff lost a substantial loss of property set aside for retirement and for  
2 personal and family care because she was sold a defective vehicle that suffers defects  
3 that substantially impair the use, value, and safety of the subject vehicle. Defendant  
4 failed to issue a refund or replacement vehicle in breach of its obligations under the  
5 Song-Beverly Act.

6           26. Plaintiff hereby revokes acceptance of the sales contract.

7           27. Pursuant to the Song-Beverly Consumer Warranty Act (herein after the  
8 “Act”) Civil Code sections 1790 *et seq.* the Subject Vehicle constitutes “consumer  
9 goods” used primarily for family or household purposes, and Plaintiff has used the  
10 vehicle primarily for those purposes.

11          28. Plaintiff is a “buyer” of consumer goods under the Act.

12          29. Defendant NNA is a “manufacturer” and/or “distributor” under the Act.

13          30. To the extent that one or more class action lawsuits have been filed or are  
14 filed with respect to the nonconformities affecting Plaintiff’s vehicle, without  
15 conceding the necessity of supplying such notice, Plaintiff hereby provides notice to  
16 Defendant and/or Defendant’s agents of Plaintiff’s intent to opt-out and be excluded  
17 from the settlement class of said class action lawsuit(s).

18          31. Plaintiff hereby demands trial by jury in this action.

19                   **REPAIR HISTORY OF THE SUBJECT VEHICLE**

20          32. The following is a summary of some pertinent portions of the repair visits  
21 for the Subject Vehicle.

22          33. On August 25, 2022, with approximately 51,191 miles on the odometer,  
23 Plaintiff presented the Subject Vehicle to Defendant’s authorized repair facility,  
24 Corona Nissan, and reported that the Subject Vehicle’s check engine light was  
25 illuminated. Defendant’s authorized technician inspected the vehicle and confirmed  
26 the presence of a check engine light and identified a P0101 code. To address Plaintiff’s  
27 concern, Defendant’s authorized technician cleaned the throttle chamber and  
28 performed an idle air relearn. Additionally, during Defendant’s authorized

1 technician's inspection, it was discovered that the left side axle seal was leaking.  
2 Defendant's authorized technician removed and replaced the axle seal and determined  
3 the problem was resolved. Despite the alleged determination from Defendant's  
4 technician, Plaintiff's concerns have continued to persist throughout their ownership.  
5 The inspection and repairs were performed under the warranty issued by NNA The  
6 Subject Vehicle was out of service for approximately one (1) day during this repair  
7 attempt.

8 34. On September 20, 2022, with approximately 53,841 miles on the  
9 odometer, Plaintiff presented the Subject Vehicle to Defendant's authorized repair  
10 facility, Corona Nissan, and reported that the Subject Vehicle hesitates when taking  
11 off from a stop and loses power on the freeway when trying to pass. Defendant's  
12 authorized technician inspected the vehicle and found the transaxle had an internal  
13 failure. To address Plaintiff's concern, Defendant's authorized technician replaced the  
14 CVT transaxle assembly. Additionally, Plaintiff claimed the vehicle's HVAC system  
15 was not blowing cold. Defendant's authorized technician inspected the vehicle and  
16 found the high side pressure hose needed to be replaced. To address Plaintiff's  
17 concern, Defendant's authorized technician replaced the high side pressure house and  
18 performed AC service to evacuate and recharge the HVAC system. Despite the alleged  
19 determination from Defendant's technician, Plaintiff's concerns have continued to  
20 persist throughout their ownership. The inspection and repairs were performed under  
21 the warranty issued by NNA The Subject Vehicle was out of service for approximately  
22 four (4) days during this repair attempt.

23 35. On October 31, 2022, with approximately 59,202 miles on the odometer,  
24 Plaintiff presented the Subject Vehicle to Defendant's authorized repair facility,  
25 Corona Nissan, and reported that the Subject Vehicle would move when put into drive.  
26 Defendant's authorized technician inspected the vehicle and found there was  
27 separation in axle splines. To address Plaintiff's concern, Defendant's authorized  
28 technician removed and replace the left side axle assembly, topped off CVT fluid, and



1 replaced cotter pin and axle nut. Despite the alleged determination from Defendant's  
2 technician, Plaintiff's concerns have continued to persist throughout their ownership.  
3 The inspection and repairs were performed under the warranty issued by NNA The  
4 Subject Vehicle was out of service for approximately three (3) days during this repair  
5 attempt.

6 36. On November 8, 2022, with approximately 59,823 miles on the  
7 odometer, Plaintiff presented the Subject Vehicle to Defendant's authorized repair  
8 facility, Corona Nissan, and reported that the Subject Vehicle displays a collision  
9 message. Defendant's authorized technician inspected the vehicle and confirmed  
10 Plaintiff's concerns. To address Plaintiff's concern, Defendant's authorized technician  
11 reprogrammed the vehicle's ECM. Despite the alleged determination from  
12 Defendant's technician, Plaintiff's concerns have continued to persist throughout their  
13 ownership. The inspection and repairs were performed under the warranty issued by  
14 NNA The Subject Vehicle was out of service for approximately one (1) day during  
15 this repair attempt.

16 37. Despite Plaintiff's repeated attempts at informing NNA's authorized  
17 repair facility of the defective powertrain system, defective engine, defective  
18 transmission system, defective electrical system, defective electronics system, and  
19 defective HVAC system, none of the repair attempts successfully repaired the Subject  
20 Vehicle, including its other ongoing defects. Thus, Defendant has failed to properly  
21 conform the Subject Vehicle to warranty as explicitly entailed in the Act.

22 38. Defendant was under an affirmative duty under the Song-Beverly  
23 Consumer Warranty Act to promptly offer to repurchase or replace the Subject  
24 Vehicle as soon as it failed to conform the Subject Vehicle to the terms of the express  
25 warranty after a reasonable number of repair attempts.

26 39. Despite having no obligation to do so, prior to filing this lawsuit, Plaintiff  
27 contacted Defendant directly and requested a repurchase of the Subject Vehicle due  
28 to the ongoing issues that Defendant and its authorized repair facilities could not repair



1 to conform the vehicle to the terms of its written warranties within a reasonable  
2 number of repair opportunities. Defendant denied Plaintiff's request.<sup>1</sup>

3 **FIRST CAUSE OF ACTION**

4 **Violation of the Song-Beverly Act – Breach of Express Warranty**

5 40. Plaintiff incorporates herein by reference each and every allegation  
6 contained in the preceding and succeeding paragraphs as though herein fully restated  
7 and re-alleged.

8 41. Express warranties accompanied the sale of the vehicle to Plaintiff by  
9 which NNA undertook to preserve or maintain the utility or performance of Plaintiff's  
10 vehicle or to provide compensation if there was a failure in such utility or  
11 performance.

12 42. The Subject Vehicle was delivered to Plaintiff with serious defects and  
13 nonconformities to warranty and developed other serious defects and nonconformities  
14 to warranty.

15 43. Pursuant to the Song-Beverly Consumer Warranty Act (herein after the  
16 "Act") Civil Code sections 1790 *et seq.* the vehicle constitutes "consumer goods" used  
17 primarily for family or household purposes, and Plaintiff has used the Subject Vehicle  
18 primarily for those purposes.

19 44. Plaintiff is the "buyer" of consumer goods under the Act.

20 45. Defendant NNA is a "manufacturer" and/or "distributor" under the Act.

21 46. The foregoing defects and nonconformities to warranty manifested  
22 themselves in the Subject Vehicle within the applicable express warranty period. The  
23 nonconformities substantially impair the use, value and/or safety of the vehicle.

24 47. Plaintiff delivered the vehicle to an authorized NNA repair facility for

25 <sup>1</sup> "A manufacturer's duty to replace a vehicle does not depend on a consumer's request,  
26 but instead arises as soon as the manufacturer fails to comply with the warranty within  
27 a reasonable time. *Krotin v. Porsche Cars North America, Inc.*, 38 Cal.App.4th 294,  
28 301-302 (1995). *Krotin* court noted that "[a]n automobile manufacturer need not read  
minds to determine which vehicles are defective; it need only read dealers' services  
records." *Id.* at 303.

1 repair of the nonconformities.

2 48. Defendant was unable to conform Plaintiff's vehicle to the applicable  
3 express after a reasonable number of repair attempts.

4 49. Notwithstanding Plaintiff's entitlement, Defendant NNA has failed to  
5 either promptly replace the new motor vehicle or to promptly make restitution in  
6 accordance with the Song-Beverly Act.

7 50. By failure of Defendant to remedy the defects as alleged above, or to  
8 issue a refund or replacement vehicle, Defendant is in breach of its obligations under  
9 the Song-Beverly Act.

10 51. Under the Act, Plaintiff is entitled to reimbursement of the price paid for  
11 the vehicle less that amount directly attributable to use by the Plaintiff prior to the first  
12 presentation of the nonconformities.

13 52. Plaintiff is entitled to all incidental, consequential, and general damages  
14 resulting from Defendant's failure to comply with its obligations under the Song-  
15 Beverly Act.

16 53. Plaintiff is entitled under the Song-Beverly Act to recover as part of the  
17 judgment a sum equal to the aggregate amount of costs and expenses, including  
18 attorney's fees, reasonably incurred in connection with the commencement and  
19 prosecution of this action.

20 54. Because Defendant willfully violated the Song-Beverly Act, Plaintiff is  
21 entitled in addition to the amounts recovered, a civil penalty of up to two times the  
22 amount of actual damages for NNA's willful failure to comply with its responsibilities  
23 under the Act.

## 24 **SECOND CAUSE OF ACTION**

### 25 **Violation of the Song-Beverly Act – Breach of Implied Warranty**

26 55. Plaintiff incorporates herein by reference each and every allegation  
27 contained in the preceding and succeeding paragraphs as though herein fully restated  
28 and re-alleged.

1        56. NNA and its authorized dealership at which Plaintiff purchased the  
2 Subject Vehicle had reason to know the purpose of the Subject Vehicle at the time of  
3 sale of the Subject Vehicle. The sale of the Subject Vehicle was accompanied by  
4 implied warranties provided for under the law.

5        57. Among other warranties, the sale of the Subject Vehicle was  
6 accompanied by an implied warranty that the Subject Vehicle was merchantable  
7 pursuant to Civil Code section 1792.

8        58. The Subject Vehicle was not fit for the ordinary purpose for which such  
9 goods are used because it was equipped with one or more defective vehicle  
10 systems/components.

11        59. The Subject Vehicle did not measure up to the promises or facts stated  
12 on the container or label because it was equipped with one or more defective vehicle  
13 systems/components.

14        60. The Subject Vehicle was not of the same quality as those generally  
15 acceptable in the trade because it was sold with one or more defective vehicle  
16 systems/components.

17        61. Upon information and belief, the defective vehicle systems and  
18 components were present at the time of sale of the Subject Vehicle; thus, extending  
19 the duration of any implied warranty under *Mexia v. Rinker Boat Co., Inc.* (2009) 174  
20 Cal.App.4th 1297, 1304–1305 and other applicable laws.

21        62. Plaintiff is entitled to justifiably revoke acceptance of the Subject Vehicle  
22 under Civil Code, section 1794, *et seq.*

23        63. Plaintiff hereby revokes acceptance of the Subject Vehicle.

24        64. Plaintiff is entitled to replacement or reimbursement pursuant to Civil  
25 Code, section 1794, *et seq.*

26        65. Plaintiff is entitled to rescission of the contract pursuant to Civil Code,  
27 section 1794, *et seq.* and Commercial Code, section 2711.

28        66. Plaintiff is entitled to recover any incidental, consequential, and/or

1 “cover” damages under Commercial Code, sections 2711, 2712, and Civil Code,  
2 section 1794, *et seq.*

3 **THIRD CAUSE OF ACTION**

4 **Violation of the Song-Beverly Act Section 1793.2(b)**

5 67. Plaintiff incorporates herein by reference each and every allegation  
6 contained in the preceding and succeeding paragraphs as though herein fully restated  
7 and re-alleged.

8 68. Pursuant to Civil Code, section 1793.2, subdivision (a) a manufacturer  
9 that sells consumer goods in California, for which it has made an express warranty,  
10 shall maintain service and repair facilities or designate and authorize independent  
11 service and repair facilities to carry out the terms of those warranties.

12 69. Pursuant to Civil Code, section 1793.2, subdivision (b), when service and  
13 repair of goods is necessary because they do not conform with the applicable express  
14 warranties, service and repair shall be commenced within a reasonable time by the  
15 manufacturer or its representative.

16 70. Civil Code, section 1793.2, subdivision (b) further states that goods shall  
17 be serviced or repaired so as to conform to the applicable warranties within 30 days  
18 and/or within a reasonable time.

19 71. The sale of the Subject Vehicle was accompanied by express warranties,  
20 including a warranty guaranteeing that the Subject Vehicle was safe to drive and not  
21 equipped with defective parts, including the electrical system.

22 72. Plaintiff delivered the Subject Vehicle to NNA’s authorized service  
23 representatives on multiple occasions. The Subject Vehicle was delivered for repairs  
24 of defects, which amount to a nonconformities to the express warranties that  
25 accompanied the sale of the Subject Vehicle.

26 73. Defendant’s authorized facilities did not conform the Subject Vehicle to  
27 warranty within 30-days and/or commence repairs within a reasonable time and NNA  
28 has failed to tender the Subject Vehicle back to Plaintiff in conformance with its

warranties within the timeframes set forth in Civil Code section 1793.2(b).

74. Plaintiff is entitled to justifiably revoke acceptance of the Subject Vehicle under Civil Code, section 1794, *et seq*;

75. Plaintiff hereby revokes acceptance of the Subject Vehicle.

76. Plaintiff is entitled to replacement or reimbursement pursuant to Civil Code, section 1794, *et seq*.

77. Plaintiff is entitled to rescission of the contract pursuant to Civil Code section 1794, *et seq*. and Commercial Code, section 2711.

78. Plaintiff is entitled to recover any “cover” damages under Commercial Code sections 2711, 2712, and Civil Code, section 1794, *et seq*.

79. Plaintiff is entitled to recover all incidental and consequential damages pursuant to 1794 *et seq* and Commercial Code sections, 2711, 2712, and 2713 *et seq*.

80. Plaintiff is entitled in addition to the amounts recovered, a civil penalty of up to two times the amount of actual damages in that NNA has willfully failed to comply with its responsibilities under the Act.

### **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff prays for judgment against Defendants, as follows:

1. For general, special and actual damages according to proof at trial in excess of \$75,000;

2. For rescission of the purchase contract and restitution of all monies expended;

3. For diminution in value;

4. For incidental and consequential damages according to proof at trial;

5. For civil penalty in the amount of two times Plaintiff’s actual damages;

6. For prejudgment interest at the legal rate;

7. That all damages be trebled pursuant to Civil Code 3345;

8. For reasonable attorney’s fees and costs and expenses of suit; and

1           9.     For such other and further relief as the Court deems just and proper under  
2 the circumstances.

3  
4     Dated: March 24, 2023

**CALIFORNIA CONSUMER ATTORNEYS, P.C.**

5  
6                     /s/ Sepehr Daghighian  
7                     Michael H. Rosenstein, Esq.  
8                     Sepehr Daghighian, Esq.  
9                     Michael William Oppenheim, Esq.  
10                    Attorneys for Plaintiff,  
11                    **ADAMA JOHNSON**

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28           Plaintiff, **ADAMA JOHNSON**, hereby demands trial by jury in this action.